

Cabin Crew Career Training



RTO	Aviation Australia Pty Ltd		RTO number	30770	
Course Details	Code	AA-201			
	Title	Cabin Crew Preparation Course			
Purpose of Course	The Cabin Crew Preparation course has been designed to develop necessary skills, comprehensive knowledge and build confidence to best prepare you for the aviation industry as a Cabin Crew member. You will receive general aviation theory and practical hands-on training in a purpose-built Cabin Crew Training Facility.				
Target Group	This general qualification for the aviation industry applies to: <ul style="list-style-type: none">Aspiring Flight Attendants who have been unsuccessful to date with airline applications;Unemployed workers seeking a career in the aviation industry;Career changers wishing to enter a different industry sector/career change.				
Competency Unit(s)	National Code	Title		Core / Elective	Hours
	AVIF0014	Manage human factors in aviation operations		Elective	19
	AVIG2002	Work effectively in the aviation industry		Elective	19
	AVII0002	Provide quality customer service		Elective	19
Assessment Method and Delivery Mode	Aviation Australia will conduct assessments that satisfy the evidence requirements of all the elements, performance criteria and range of conditions on at least one occasion. Multiple iterations of an assessment event are conducted, in accordance with the performance evidence and/or knowledge evidence in the units of competency. Practical assessments are conducted in a simulated workplace environment. Aviation Australia uses the following resources/tools for assessment: <ul style="list-style-type: none">Written theory examinationsWritten exercises, case studies, role play and/or simulationsSimulated workplace environmentApplicable documentation including workplace procedures, regulations, codes of practice and operations manuals				
Course Length	The Cabin Crew Preparation Course will be delivered over 4 weeks full time or 12 weeks part time via face to face instruction at an Aviation Australia facility. The course also comprises additional online self-paced study of the three (3) AVI units of competency which may take up to 20 hours per competency. The first two weeks (or 6 weeks part time) is the Cabin Crew Employment Course which focuses on resume writing and interview techniques needed to ensure you stand out and nail your interview in this competitive industry giving you the best chance to secure employment with your chosen airline. The following two weeks focusses on the practical skills needed to be cabin crew and includes modules such as onboard service, emergency procedures and aircraft familiarisation to name a few. This part of the course is where all the fun happens as we will run you through real-life emergency situations in our training facilities and ensure you're prepared and confident if you're lucky enough to start ground school with your chosen airline.				
Course Costing	Cabin Crew Preparation course - \$4300				
Prerequisites	There are no entry requirements for this qualification.				
Outcome	On successful completion of this course, participants will receive an Aviation Australia Certificate of Attendance. Successful completion of the Unit of competency will result in awarding of the AQF Statement of Attainment.				



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Learning Objectives

By successful completion this course, students will be able to:

- Recognise some of the minimum airline qualifications/requirements to attain a Cabin Crew role. As part of this course you gain a HLTAID003 Provide First Aid Certificate and SITHAB201 responsible Service of Alcohol Certificate.
- Recognise each stage of the Cabin Crew recruitment process.
- Write an effective resume, cover letter and application targeted at gaining employment with an airline.
- Be able to create a positive first impression at your interviews.
- Use tools which you have gained from course to effectively conduct an airline video interview
- Develop confidence in identifying how an airline recruitment day is structured and successfully performing in assigned individual or group style tasks.
- Answer difficult questions during an interview.
- Describe key terms and terminology relating to the Aviation Industry.
- Recall key responsibilities of a Cabin Crew member during a Day in the Life activity
- Describe duties and responsibilities of Cabin Crew during a normal day on the aircraft
- Recall and demonstrate aircraft components
- Identify and operate general emergency equipment on board an aircraft
- Apply knowledge and skills successfully handle a Non-Normal Situation occurring on the aircraft
- Apply knowledge and skills to successfully handle an Emergency and Evacuation
- Use soft skills to promote a positive passenger experience whilst onboard an aircraft
- Recall and apply general airline service standards

